

# FEE INFORMATION

## FINANCIAL ASSISTANCE

Our YMCA Programs are designed to benefit persons of all backgrounds. While participants are expected to pay their fair share, if funds are available, the YMCA will assist any individual who wants to participate but cannot afford the fee. Awards are based on several factors including household income and number of dependents.

You can apply for fee assistance when completing your online application and answering the prescreen questions. There is a longer processing time for customers who have requested fee assistance but your prompt attention to our document request will help speed up the process. Application and prior participation are not a guarantee of award. For more information, contact our Customer Service team by email at [EACY@AustinYMCA.org](mailto:EACY@AustinYMCA.org) or phone at 512-236-9622.

## FEES & PAYMENT GUIDELINES

Our Early Education program has an annual registration fee of \$200 per child, required at the time of enrollment or re-registration. Registration fees are non-refundable, and non-transferable.

Payments are due on the 1st of the month. Payments cannot be accepted by EAC Y staff at the school. Payment deadlines continue to be in effect when the business office is closed and/or during the weekends. All payments received through the EAC Y after the 2nd of the month will be charged a \$30 late fee. If payment is not received by the 5th of the month, your child's enrollment in the program will be cancelled. If cancelled due to non-payment and you wish to pay the account balance to re-enroll, the account balance must be paid in full.

Tuition may be paid monthly by bank draft, credit card charge/debit, or check. Cash payments are accepted at our EAC Y Branch located at [55 N. Interstate 35, 78702](#).

### You can choose two automatic bank draft options:

- ⇒ 15th\* (of previous month) or
  - ⇒ 1st (of the current month)
- \* If choosing the 15th as the draft date, your first payment for August will be July 15th.

A \$25 service charge will be charged for returned checks and/or returned e-checks. If two consecutive drafts come back as an NSF, we will require that the parent responsible for the program fees submit a new form of payment for all future drafts.

Credits are not given if a child is absent, suspended from school, during a pause in services from EAC Y, or if there is a school closure announced by the district.

## TERMINATION OF SERVICES FOR NONPAYMENT

Parents will receive an email notifying them of their past due balance and the final date on which payment will be accepted. If payment is not received by 6:00 p.m. on the final deadline date provided in the letter, then the childcare services will be discontinued. Parents who wish to reenroll their children after they have been withdrawn for nonpayment must pay their past due balance which will include a \$30 late fee. For each day children continue to attend EAC Y after termination for nonpayment, parents will be charged an additional \$10 penalty per day per child.

## PAYMENT RECEIPTS/HISTORY

For tax return purposes, please log into your EAC Y account and select the "View Statements" option in the Payments & Statements area of your account home page. Each year the "Tax Statement Summary" will be available January 31 on your account and an email will be generated with the summary attached. **Greater Austin YMCA Tax ID# is 74-1193464.**

# CHILD CARE DUE DATES & FEES

## CHILD CARE MONTHLY FEES

Due Date	Infant Program (6 wks-24 months)	Twos	Preschool 3 & 4
August 1st	\$1,345	\$1,245	\$1,145
September 1st	\$1,345	\$1,245	\$1,145
October 1st	\$1,345	\$1,245	\$1,145
November 1st	\$1,345	\$1,245	\$1,145
December 1st	\$1,345	\$1,245	\$1,145
January 1st	\$1,345	\$1,245	\$1,145
February 1st	\$1,345	\$1,245	\$1,145
March 1st	\$1,345	\$1,245	\$1,145
April 1st	\$1,345	\$1,245	\$1,145
May 1st	\$1,345	\$1,245	\$1,145

## DISCOUNTS

District employee and Passport Unlimited discounts are available. Parents must request discount information during the enrollment process. Parents can also receive a referral credit for referring friends to register for EAC Y programs. The registrant must list the referrer on their EAC Y application.

## PAYMENT OF LATE PICKUP FEES

While we understand there may be a case that prevents a parent from being on time, we strongly encourage parents to contact the EAC Y campus phone if there is a chance of arriving late. Students not picked up within 30 minutes after closing time may result in contacting CPS for assistance. Childcare services may be terminated for excessive late pickups and/or for non-payment of late pickup fees.

## STUDENT HOLIDAYS

The Infant/Preschool calendar can be found on the [Early Education webpage](#) under 'Calendar & Forms.'

## CLOSURES

EAC Y will not provide care when schools are closed/close early due to weather or emergencies, on Labor Day, Thanksgiving break, Winter Break, Christmas Eve and Day, December 26th, New Year's Day, MLK Day, Spring Break, Memorial Day, and July 4th.

Note: Payment Schedule and Holiday Calendar will be provided to you with your confirmation email.

## CANCEL CHILD CARE SERVICES

To cancel childcare services and avoid additional charges, a written cancellation must be received via our online cancellation request form which can be found at [EACYMCA.org](#) or under the forms section in your [EZChildTrack account](#).