

YMCA of Austin Membership Guidelines

Check-in:

Key Fobs must be scanned at the front desk to access our facilities each visit.

Parental Supervision of Children:

Parents are responsible for the safety and supervision of their children at all times. Children under the age of 12 years may not be left unattended in the facility. Unsupervised workout using cardiovascular equipment or free-weights is not permitted prior to age 16 years without a waiver signed by the legal guardian and completion of YMCA Branch fitness equipment orientation. Children 12 and up who will be entering the facility must have a picture saved in their record.

Guests:

Guests are welcome at the YMCA, space permitting. Limit: One guest per active member. Guests are limited to one free visit per year with a member. Additional visits will be subject to a **\$15 day use fee for adults, \$10 for children**. Guests must be accompanied by a member and have a picture ID.

Conduct:

The YMCA of Austin is founded on Christian principles and prohibits inappropriate behavior and conduct. Behaviors by members or patrons deemed threatening or harmful to the wellbeing of the public while at YMCA functions will initiate a staff review process, which may result in the termination of membership or services.

Weapons:

The carrying or concealing any weapons devices or objects which may be used as a weapon in YMCA of Austin facilities or program sites is forbidden. (State of Texas Penal Code 30.06) One may not enter any YMCA of Austin property with a handgun that is carried openly. (State Penal Code 30.07)

Campuses:

All YMCA of Austin campuses are tobacco, drug and alcohol free. This also includes paraphernalia like e-cigarettes.

Photographic Images:

Y members authorize the use of any photographic image of member(s) during any program or activity, for use in any YMCA publication.

Sex Offenders:

The YMCA of Austin will deny membership, program participation or visits to any individual convicted of a crime for which registration as a sex offender is required, and the YMCA of Austin will regularly monitor its database for criminal history.

Cell phone/Video taping:

Due to the advances in video equipment and telephone video technology, and for the safety and security of our members and guests, any and all video equipment may not be used in locker rooms, dressing areas, shower areas, restrooms, and other areas generally deemed to be private within the YMCA facilities. Also please refrain from capturing videos that include other members in the background for use on personal social media. The YMCA of Austin requests that cell phone usage be reserved for lobby or designated cell phone areas only.

Billing:

Should a change of billing information be necessary, members must update information at least five (5) business days before their next draft date.

Should any member debt not be honored by the member's credit card company or bank for any reason, the member is still responsible for that payment plus a service charge applied by the YMCA. Fees on NSF declines are as follows:

- \$15 for declines on charges of \$1-40;
- \$25 for declines on charges of \$41-49;
- \$30 for declines on charges of \$50 and above.

The fee for all other decline reasons will be \$10 (ex. invalid card number, expiration date, lost/stolen, etc.)

This is in addition to any service fee the member's credit card company or bank may charge. The membership is subject to termination if the debt is not paid.

Cancellation:

A ten (10) day termination notification prior to payment draft date is required for cancellation. Notice **may only** be submitted in writing from online request on website. **A joining fee is required to rejoin the YMCA of Austin following more than 45 days of inactivity.**

If termination notification is submitted in writing within thirty (30) days of the most recent join date, the YMCA will refund the initial payment minus a \$25 administration fee.