



## Infant & Preschool FAQ

### What are the locations/schedules for infant and toddler/preschool care?

Locations marked with an "\*" provide child care based on the school's school-year calendar. This means your monthly tuition covers child care Mon-Fri except for, Winter Break, Spring Break, select student holidays and Summer Break. Providers marked with "^" run on a year round calendar and your monthly tuition covers child care Mon-Fri except for Winter Break, Spring Break, and select student holidays.

**Hours of operation: 7:00 am-6:30 pm unless otherwise noted.**

#### North:

- \*Anderson High School, 8403 Mesa Dr., 78759
- ^Austin Achieve Public Schools, 5908 Manor Rd, 78723 (Hours: 6:45 a.m. – 6:15 p.m.\*)

#### Central:

- \*Austin High School, 1715 W Cesar Chavez St., 78703
- \*Metz Elementary, 84 Robert Martinez Jr St., 78702

#### East:

- ^Idea Montopolis, 1701 Vargas Rd., 78741 (Hours: 6:45 a.m. – 6:15 p.m.\*)

#### South:

- \*Blazier Elementary 8601, Vertex Blvd., 78744
- ^KIPP South, 5107 S IH 35 Frontage Rd., 78744 (Hours: 6:45 a.m. – 6:15 p.m.\*)

### Does EACY provide childcare during Winter Break, Spring Break and Summer Break?

EACY provides *optional*, all-day care during these special breaks at an additional charge. You will be notified by e-mail when registration for these sessions opens. Spaces are reserved on a first come, first served basis. Please note that this offering is subject to change due to current pandemic.

### How do I register for all-day care for my infant or toddler/preschooler?

1. You may register by visiting our website at [www.eacymca.org](http://www.eacymca.org) and clicking on the "EZ Childtrack Parent Portal" link located underneath contact phone number or in the section titled "Accessing Your Parent Portal Via EZ ChildTrack." Follow the prompts to complete the application.
2. Choose the program based on whether your location is a year-round or school-year calendar program:
  - **2020-21 Year-Round Infants (ages 6 weeks-23 mos) or 2020-21 School Year Infants (6wks-23mos)**
  - **2020-21 Year-Round Preschool (ages 24+ mos) or 2020-21 School Year Preschool (24+ mos)**

Expecting mothers may not have information to complete the required fields such as date of birth, sex of child, etc. Please fill out these fields as best as possible and we can update the information once you have it. Date of birth cannot be a future date. Please ask for our step-by-step registration guide if you need additional assistance to applying online.

### What if my child was placed on a waitlist?

Registration fees and deposits are not paid until space becomes available. You will be contacted by phone and e-mail when a space becomes available. The waiting list is approved in the following priority order: 1) current children and their siblings; 2) employees working on-site; 3) district employees from their campus' vertical team; and 4) children in the community.

If your child has not been born or if you're still on maternity leave at the time when space becomes available, then you will be given the option to choose from one of the following:

- Reserve the spot by paying the monthly fee until you can place your child; or
- Remain on the waiting list until another opening is available.



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### Does my rate change as soon as my child ages out of the infant/toddler group?

Your newly turned toddler will remain at the infant pricing until we can accommodate your child in a toddler group. If there is space in a toddler group when your child turns two, then the monthly rate will change to toddler pricing. Toddlers turning 3 will automatically receive the preschool pricing effective their birth month.

### What documents are needed before child care begins?

Current *immunization records* or a *vaccine affidavit* and a *health statement* are required by child care licensing before child care services begin. Most doctors can provide a health statement; however, we can email you a template that your doctor can sign, if needed. If your child is 4 years or older we will also need records of their hearing and vision results.

**Note:** Start of care will be delayed until all required documents are received at the EACY business office.

### What items do I need to bring for my child?

**Infants:** pacifiers, fitted pack n play yard sheets, 3 complete change of clothes (including socks), bottles with pre-measured water (if formula), sippy cups, large bag of diapers, diaper rash crème, food (cereal, jars of food, etc.), burp cloths, and bibs. **All items must be labeled.** EAC Y will provide wipes.

**Note:** A **\$20 purchase fee** will apply when a parent does not provide clean, fitted, pack n play yard sheets.

**Preschool:** diapers/pull-ups, extra clothing (especially when potty training), a small (non-bulky) nap/rest blanket, a non-microwaveable lunch and sippy cups. **All items must be labeled.** EACY will provide a waterproof mat, wipes and a nutritious morning and afternoon snack.

### How can I schedule a tour?

Please contact us at [eacy@austinyymca.org](mailto:eacy@austinyymca.org) or by phone at 512-236-9622. Our Customer Service Coordinator will assist you in contacting the Lead Teacher for a visit. We are currently conducting virtual tours due to pandemic.

### How much does the program cost?

- Infant Program: \$200 registration fee and a \$100 supply fee will be due at the time you electronically submit your application.
- Preschool Program: \$200 registration fee plus a \$100 supply fee will be due at the time you electronically submit your application.
- Monthly tuition for Infants (6wks-23 months) is \$981, Toddlers (24-35 months) is \$888 & Preschool (3-4 years) is \$780.
- No part-time care is offered.

### Does EACY offer financial assistance/scholarships/discounts for multiple children/teacher discounts?

EACY already offers the most affordable price and we are unable to offer financial assistance.

### Does my registration expire?

If your child attends a school running on a **year-round calendar**<sup>^</sup>, you are not required to re-register for the following school year but you will be asked to update your application yearly to ensure we comply with child care licensing standards.

If your child attends a school that runs on a **school-year calendar**<sup>\*</sup>, you will be required to re-register your child to secure a space for the following school year. Priority registration will be offered to families currently enrolled.

If your child is **waitlisted** for the current school year, you will be required to re-register for the following school year. You will receive an e-mail notifying you of the date registration will open.